

# TERMINATION REQUEST

Date : \_\_\_\_\_

Customer ID : \_\_\_\_\_

Dear Subscriber,

We regret that you are considering terminating your subscription contract with UBI WORLD TV.

Should you wish to proceed, you are required to notify UBI WORLD TV of your decision to terminate your subscription contract by signing this letter below in the space provided and returning it to us. Once we receive your signed termination letter, we will process your termination request at the end of your current monthly subscription period.

This termination letter must be received by UBI WORLD TV at least 1 month prior to your requested termination date.

Upon processing your signed termination letter, any fees that are outstanding on your subscription contract including any remaining months of your minimum contract term shall be due and payable by you. UBI WORLD TV will generate a final bill reflecting the above fees which are payable within 30 days of the date of the final bill.

The smart card is property of UBI WORLD TV and therefore needs to be returned to us. We will provide you with further instruction when we process your termination letter. Failure to return the smart card will result in further fees payable by you.

In addition, if you have one of our loan boxes, you will need to return this and the remote control in accordance with instructions we will give you when we process your signed termination letter. Failure to return the loan box and the remote control will result in Replacement Fees being payable by you.

Please note that if you wish to subscribe to UBI WORLD TV within 30 days of the date we process your signed termination letter, you will not be eligible for any promotional offers available at the time you subscribe.

Please indicate your acceptance of the above terms and conditions by signing below and returning this letter to UBI WORLD TV.

\_\_\_\_\_  
Subscriber's Name

\_\_\_\_\_  
Subscriber's Signature

\_\_\_\_\_  
Date

Thank you for your patronage of UBI WORLD TV. We hope to serve you again in the future.

Sincerely,

Customer Care Centre  
UBI WORLD TV  
0800 4000 23